



## Royal Mail Group makes over £3m saving across its UK estate

TEAM Energy Bureau has save over £3m for Royal Mail with a potential of around £300,000 still to come.

Royal Mail's estate has over 2,400 sites, ranging from small-site delivery offices and Post Offices, to large-site mail and distribution centres.

Elfyn Morgan, energy manager for the property division of the Royal Mail Group, explains: "With annual energy and water expenditure in excess of £36m and with utility costs continuing to rise, a number of organisational changes were necessary to effectively monitor and target energy saving."

TEAM Bureau was appointed to provide a managed service, which informs Royal Mail about its energy usage to help cut costs and reduce carbon emissions. The following services are provided:

- data collection and management – processing of all redirected utility bills received in paper and electronic format;
- bill validation and recovery – allowing Royal Mail to raise queries on incorrect billing and utility costs. Incorrect invoicing and supplier over-estimates can be identified, clarified and monies claimed back;
- provision of league table reports for sites – multi-utility league table reports are normalised by floor area, which can identify sites with high levels of energy consumption.; and
- identifying problem site and specific queries.
- energy management - production of half-hourly data allows energy managers to run instant site profile reports. Reports can be accessed 24/7 over the Internet using TEAM's SigNet web module.
- reporting - accurate data reports such as emissions reporting. The data reports are also a key source of information for the Royal Mail's Corporate and Social Responsibility Report.

Key benefits delivered through TEAM Bureau services include:

- greater visibility for setting targets and monitoring the performance of sites and thus the ability to resolve issues at a faster rate;
- identified savings in energy, money and time;
- increased financial and energy control; and
- improved energy awareness.